

Before the  
POSTAL REGULATORY COMMISSION  
WASHINGTON< DC 20268-0001

Complaint Regarding Postal Service Offering DOCKET # MC2012-26  
ENHANCED SERVICES PRODUCT FOR COMPETITIVE PO BOXES

COMMENTS OF THE MOST OFFICE  
August 7, 2012

I am the owner of a small business that is a Commercial Mail Receiving Agency. I am writing to present some comments and objections on the United States Postal Services' enhancements to their post office boxes. I object to these enhancements for the following reasons:

1) I wonder if the Postal Service has studied the financial impact of accepting large amounts of packages to be recorded, stored and secured now that they will accept packages that have to go to a 'street address' instead of a PO box. In addition have they estimated the amount of business they will lose now that shippers can use FedEx or UPS in shipping to a PO box instead of having to ship solely with the USPS? There may also be significant confusion for PO box customers who can use either the box number or street address which could result in increased handling of mail for sorters trying to deliver the mail into the PO boxes.

2) Electronic notification has a cost associated with it that is being paid by all PO box customers even if they do not use this service.

As the regulator and a competitor of CMRAs, the Postal Service has the ability to put us at a disadvantage such as not allowing us to put in a change of address when a PMB is closed and to not deliver mail to us on Saturday if Saturday service is terminated. These enhancements compete against CMRAs who provide a valuable service to many mailers, they may result in greater confusion for customers and they may not be in the Postal Services best interests financially.

Thank you for considering these comments.

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